

28th April 2006

Dear Pavlin,

I am very happy to write you a letter of recommendation. The work you did on our bathroom was of the highest standard and your estimate was very fair.

It was a big job which included knocking down a wall, changing a window, and installing a new bath, toilet, shower, wash-hand basin and towel-radiator. You also suggested that we might like underfloor heating and that has been a great success.

In fact we are delighted with the bathroom altogether. The workmanship is exceptional. The tiling which was done by Angel is beautiful and very well done. The painting afterwards could not be faulted. You made a lot of good suggestions along the way, all of which we accepted.

In fact, it was a pleasure to have you and your team in the house. We were able to communicate easily with you as your grasp of English is excellent. We were particularly grateful to you for getting the best deal financially for the things we had to buy.

You came to us through a recommendation by a friend who told me that you were very good and more than capable of doing the job. He was entirely right on that point.

I would say to anyone who wants work done that they could not choose better than to ask you. I wish you every success in the future.

I also look forward to availing myself of your services in improving my kitchen and feel very happy at the prospect of having you work here again.

All the best,

Dr Shauki and Maggie Mahomed