

Letter of recommendation:

Mr Pavlin Penkov

21st April 2006

To whom it may concern,

This serves as a letter of recommendation for Pavlin Penkov. Pavlin was recommended to us by a friend and has certainly proven he is worthy of excellent recommendation. He was employed at the start of 2006 to renovate and install our new bathroom. This involved everything from bricking up a window, repairing a wall, plastering, re-plumbing, installation of the bathroom and tiling the floor and the walls.

He completed the job within the time scale originally agreed and at the price originally quoted. He paid great care to every element of his work and even accommodated our small design changes throughout the job. His main concern was for our satisfaction with the end result.

Pavlin was always polite considerate and reliable. He took great care to protect our property whilst work was being conducted and was very considerate of our needs – this was much appreciated with only one bathroom in the house! He listened carefully to our wishes and combined his knowledge of materials and craftsmanship to ensure that we achieved an impressive result that will also stand the test of time. We have already received many compliments for our impressive bathroom.

I would recommend his work without reservation and in fact, have already had him return to install a new kitchen. A job which has also been completed to an excellent standard.

Yours truly,

Dr. N. Suren
Putney, SW15